



Department of Workforce Services

Director:

Kristen Cox

Divisions:

Adjudications
Administrative Support / Chief Financial
Officer
Internal Audit
Office of Communications and Public Relations
Operations Support Division
Workforce Development and Information
Division
Unemployment Insurance



Full-Time Employees:

2,057

Contact Information:

<http://www.jobs.utah.gov>
(801) 313-4900

Mission Statement:

The Utah Department of Workforce Services (DWS) provides employment and support services for our customers to improve their economic opportunities.

Emerging Issues and Strategic Focus:

Strategic planning will support the mandates of our DWS mission and vision. Our mission is to focus DWS activities on providing high quality, accessible, comprehensive employment related and supportive services for employers, job seekers, and the community to improve the economic opportunities of our citizens. Our vision is to prepare our customers to prosper now and as the workforce of the future.



Economic Development

- Enhance customer access to our services
- Provide robust and accurate economic data to job seekers, businesses, educators, and government decision makers to accelerate Utah's economic vitality
- Coordinate with private industry, education, and economic development to identify and promote high tech emerging industries and prepare the highly skilled workforce on which these depend
- Partner with adjoining states to promote economic prosperity in both urban and rural areas of Utah through Workforce Innovation in Regional Economic Development (WIRED) grants



Quality of Life

- Employ the more effective and less costly preventive strategies for workforce development rather than reactive, less effective, and very costly treatment strategies
- Assist Utah employers by funding training and development programs to raise skills and wages of their current workforce



Education

- Provide timely and focused labor market analysis to public and higher education so they can shape curriculum and build education capacity
- Promote and participate with public and private partners in youth-focused career days and resource fairs to orient the emerging workforce regarding high-growth and high-demand future employment opportunities
- Invest early in our customers' futures by providing access to relevant and timely career information, education, and training resources, and by removing public policy disincentives for those seeking advancement
- Provide adequate childcare subsidies to parents as well as grants to childcare providers thereby allowing working or school-attending parents to place children in facilities that provide a quality early childhood environment



Governance

- Identify DWS' top priorities for the next two years
- Develop innovative service delivery solutions to provide customers with convenient, accessible, and responsive personalized service